



Workforce Development PILOT PROGRAM



SIMPLE and EASY with LOW STARTUP COSTS and ZERO COMMITMENTS

Have **MORE CUSTOMERS** to serve with **LESS STAFF** and **LESS BUDGET?**

Need to **QUICKLY** and **ACCURATELY TRACK** and **REPORT** on results?

EMPYRA is pleased to present the new workforce development pilot program solution. All you need to do is provide the necessary hardware and we will provide the software and training.

- ➔ **ZERO Commitment**
- ➔ **Very Low Training Costs**
- ➔ **FREE Software License**
- ➔ **3 Simple and Easy to Use Programs**

Our solutions help streamline your processes. OneFlow helps you manage customer registration, assessment, and connect customers to a personalized plan of services, training, funding, employers, tracking and reporting results.



Bronze Pilot Program - will provide you with experience in tracking customer visits and services, training in how OneFlow can improve customer service and provide the management with reporting of customer trends and needs, and an online portal for job seekers offering 24X7 access to self-service registration, online workshops, self-assessment and so much more.

Silver Pilot Program - will enable you to set up and manage OneFlow events, workshops and appointment calendars. To create and send communications and manage the self-assessment of job seekers that results in personalized service and workshop recommendations. This program will also add more reporting capabilities such as operational, group and analytical reporting.

Gold Pilot Program - will provide common eligibility to determine likely eligibility into 3 WIA funding sources, set up of funding sources, budgets and eligible training providers. Includes enrollment of job seekers into training, funding tracking, and real time budgets and reports.

“Our comprehensive out-of-the-box web-based platform allows all stakeholders to easily collaborate and communicate.”

SUMMARY OF FEATURES AND BENEFITS FOR NEW WORKFORCE DEVELOPMENT SOLUTION PILOT PROGRAMS.

	Bronze 2 Month Service PILOT PROGRAM	Silver* 2 Month Service PILOT PROGRAM	Gold* 2 Month Service PILOT PROGRAM
Initial case management for staff to be able to view the complete case for all job seekers at the self-service & informational core level 1.	✓	✓	✓
Customer tracking at your centers and resource rooms.	✓	✓	✓
Customer/job seeker self service at centers to complete registration and self-assessment (collects intake information).	✓	✓	✓
Basic reporting of customer visits and services.	✓	✓	✓
Event management: ability to manage events online and at the center. Event attendance and arrivals will be integrated into customer tracking.		✓	✓
Communications management: ability to create, send and track communication as an integrated part of customer management.		✓	✓
Integrated content management (standard design only).		✓	✓
Common eligibility package: staff can now complete common eligibility and OneFlow determines likely eligibility into programs, generate applications, track enrollment and encumbrance of funds (focus on WIA adult, dislocated and youth funding sources).			✓
Ability to set up and manage ETP list.			✓
Adds funding enrollment & budgets, training enrollment.			✓
Analytics of customer visits, funding, outcomes and more.			✓

*The preceding Pilot Program must be underway before the next Pilot Program can be started, i.e. you must have started the Bronze Program before starting the Silver Program. All Pilots must be completed by June 30, 2011. Empyra’s standard licensing agreement will apply. Hardware not included, see hardware requirements.



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